

September 24, 2021

The Honorable John Taliaferro “Jay” West, IV  
South Carolina House of Representatives  
Post Office Box 11867  
Columbia, South Carolina 29211

RE: DHHS Response to September 2, 2021 Subcommittee Letter

Dear Representative West:

Please see below in response to your September 2, 2021 follow-up letter.

1. Please update your Program Evaluation Report (e.g., organizational chart, performance metrics, law change recommendations (include strike and insert of amended language), etc.).

See separate attachments.

2. According to agency staff, approximately \$250 million in recurring state funds are needed to accommodate every person currently on a waiting list.
  - a. Please identify the applicable date, or window, this figure is considered accurate.
    - i. The waiting list totals were based on a South Carolina Department of Disabilities and Special Needs (DDSN) report as of May 2021 and reflected all-inclusive totals by waiver. Based on updated waiting list data received from DDSN as of August 2021, a revised estimate of the recurring state funds needed to accommodate all unique individuals is approximately \$214 million. The revised total reflects unduplicated counts of individuals on waiting lists. Individuals can be on more than one waiting list concurrently and the revised methodology addresses the necessary de-duplication.
  - b. Please provide your methodology for determining total state funding.
    - i. SCDHHS used the waiting list totals and applied a historical average cost per member per month. This was then annualized to provide total annual expenditures. Total annual expenditures were used to estimate the state share of the cost using 30% of the total, which represents the approximate historic state share for Medicaid services.



3. What is the average wait time for waivers administered by the agency (i.e., Community Choices; Community Supports; Head and Spinal Cord Injury; HIV/AIDS; Intellectually Disabled and Related Disability; Mechanical Ventilator Dependent; Medical Complex Children; Palmetto Coordinated System of Care for Children Home and Community Based; Pervasive Developmental Disorder; Psychiatric Treatment Facilities; and Alternative Chance)?
  - a. Provide the total number of people currently on each waiting list.
    - i. There are no waiting lists currently for Community Choices, HIV/AIDS, Mechanical Ventilator Dependent, Medically Complex Children, and Palmetto Coordinated System of Care waiver. The Pervasive Development Disorder and PRFT/Alternative Chance waivers are no longer in operation.
    - ii. As of July 2021, average wait time in years for the DDSN-operated waivers according to DDSN's report are as follows:
      1. Intellectually Disabled/Related Disabilities: 5.4
      2. Community Supports: 3.6
      3. HASCI: 0.4
4. For each county, provide the total number of children currently served by the Medically Complex Children waiver program.
  - a. Please see the attached chart of Medically Complex Children participants by county. The data reflects totals as of Sept. 7, 2021. Please note, the agency is not able to provide a specific number of Medicaid members who fit this criteria if the number is less than five in order to comply with federal privacy law.
5. The agency testified that there is one pediatric medical day care serving Medically Complex Children (MCC) waiver participants in the state.
  - a. Please identify the provider and their location.
    - i. Prisma Health Upstate DBA Prisma Health Wonder Center, 29 North Academy St., Greenville, SC 29601
  - b. Provide the total number of Medicaid patients who received care at this facility (FY17-20).
    - i. By Date of Service:
      1. SFY 2017: 45
      2. SFY 2018: 55
      3. SFY 2019: 55
      4. SFY 2020: 55
6. Provide the total number of Medicaid beneficiaries by chronic disease (see chart).

Chronic Condition	South Carolina Medicaid Member Count
Alcohol Use Disorders	15,501
Alzheimer's Disease	2,096
Arthritis (Osteoarthritis and Rheumatoid)	34,419
Asthma	48,166
Atrial Fibrillation	5,410
Autism Spectrum Disorders	18,983
Cancer—Breast	2,653
Cancer—Colorectal	1,217
Cancer—Lung	1,880
Cancer—Prostate	1,143
Chronic Kidney Disease	25,024
Chronic Obstructive Pulmonary Disease	30,381
Depression	63,524
Diabetes	29,445
Drug Use Disorders	35,630
Heart Failure	15,114
Hepatitis B (Chronic)	300
Hepatitis C (Chronic)	3,280
HIV/AIDS	3,935
Hyperlipidemia (High cholesterol)	45,095
Hypertension (High blood pressure)	69,856
Ischemic Heart Disease	13,061
Osteoporosis	2,785
Psychotic Disorders (including Schizophrenia)	20,283
Sickle Cell Anemia	3,008
Stroke	11,496

The identified chronic conditions, with the exception of sickle cell anemia, are defined as such by the Centers for Medicare & Medicaid Services (CMS). The above data were categorized using CMS' Chronic Conditions Data Warehouse definition for each category and is accurate as of July 2021.

7. Provide updated agency FTE data (see chart)

	Authorized	Filled	Vacant	Vacancy %	Vacant in Use
FTEs	1,810	1,100	710	39.23	408
TGEs	407	190	217	53.32	101

8. How much does the agency spend annually to mail enrollment packets?

	FY 18-19	FY 19-20	FY 20-21
Medicaid ID Card / Slim Card	\$160,833.13	\$143,793.06	\$131,603.39
Medicaid Handbook	\$32,367.89	\$28,992.02	\$27,990.62
Notice of Privacy Policy	\$12,904.14	\$11,558.28	\$11,147.75
ID Card Postage	\$81,776.39	\$73,634.22	\$71,593.62

Envelopes	-	-	-
Total	\$287,881.55	\$257,977.58	\$242,335.38

9. Agency personnel reported a total of 7,561 allegations of fraud from FY16-20. Please breakout total allegations by reporting method (see chart). Reference the DHHS letter submitted to the Committee on May 28, 2021 (Question 22).

	Email	Fax	Direct Intake	Mail	Fraud Hotline	Total
FY 15-16	62	0	117	172	560	911
FY 16-17	80	0	216	374	891	1,561
FY 17-18	133	0	253	81	905	1,372
FY 18-19	129	0	348	92	709	1,278
FY 19-20	127	0	1,751	70	491	2,439
Total	531	0	2,685	789	3,556	7,561

10. During the subcommittee meeting, Representative Gatch asked questions regarding the Engagement Survey and here is the response:

- Vendor: JER HR Group
- Contract was awarded: Sept. 1, 2020
- 5-year Contract – 1 year w/4 option years
- Option to cancel without penalty
- Total contract cost \$299,280.00 of which SCDHHS has paid \$34,500 to date
- An inquiry to state HR resulted in them saying they do not conduct employee engagement surveys.

Sincerely,



Robert M. Kerr

cc: The Honorable Gil Gatch  
The Honorable Rosalyn Henderson-Myers  
The Honorable Timothy "Tim" McGinnis

Medically Complex Children Enrollment by County  
Report Date: 09/07/2021

The agency is not able to provide specific numbers if the number is lower than five in order to comply with federal privacy law.

**County: Abbeville**

**Count: 8**

**Program**

Medically Complex Children

**County: Aiken**

**Count: 37**

**Program**

Medically Complex Children

**County: Allendale**

**Count: Less than 5**

**Program**

Medically Complex Children

**County: Anderson**

**Count: 119**

**Program**

Medically Complex Children

**County: Bamberg**

**Count: Less than 5**

**Program**

Medically Complex Children

**County: Barnwell**

**Count: Less than 5**

**Program**

Medically Complex Children

**County: Beaufort**

**Count: 42**

**Program**

Medically Complex Children

**County: Berkeley**

**Count: 66**

**Program**

Medically Complex Children

**County: Calhoun**

**Count: Less than 5**

**Program**

Medically Complex Children

**County: Charleston**

**Count: 94**

**Program**

Medically Complex Children

**County: Cherokee**

**Count: 26**

**Program**

Medically Complex Children

**County: Chester**

**Count: 8**

**Program**

Medically Complex Children

**County: Chesterfield**

**Count: 13**

**Program**

Medically Complex Children

**County: Clarendon**

**Count: Less than 5**

**Program**

Medically Complex Children

**County: Colleton**

**Count: 11**

**Program**

Medically Complex Children

**County: Darlington**

**Count: 21**

**Program**

Medically Complex Children

**County: Dillon**

**Count: 8**

**Program**

Medically Complex Children

**County: Dorchester**

**Count: 41**

**Program**

Medically Complex Children

**County: Edgefield**

**Count: 6**

**Program**

Medically Complex Children

**County: Fairfield**

**Count: 9**

**Program**

Medically Complex Children

**County: Florence**

**Count: 50**

**Program**

Medically Complex Children

**County: Georgetown**

**Count: 12**

**Program**

Medically Complex Children

**County: Greenville**

**Count: 289**

**Program**

Medically Complex Children

**County: Greenwood**

**Count: 25**

**Program**

Medically Complex Children

**County: Hampton**

**Count: 6**

**Program**

Medically Complex Children

**County: Horry**

**Count: 69**

**Program**

Medically Complex Children

**County: Jasper**

**Count: 14**

**Program**

Medically Complex Children

**County: Kershaw**

**Count: 28**

**Program**

Medically Complex Children

**County: Lancaster**

**Count: 25**

**Program**

Medically Complex Children

**County: Laurens**

**Count: 23**

**Program**

Medically Complex Children

**County: Lee**



**Count: Less than 5**

**Program**

Medically Complex Children

**County: Lexington**

**Count: 128**

**Program**

Medically Complex Children

**County: Marion**

**Count: 5**

**Program**

Medically Complex Children

**County: Marlboro**

**Count: 13**

**Program**

Medically Complex Children

**County: McCormick**

**Count: Less than 5**

**Program**

Medically Complex Children

**County: Newberry**

**Count: 17**

**Program**

Medically Complex Children

**County: Oconee**

**Count: 38**

**Program**

Medically Complex Children

**County: Orangeburg**

**Count: 23**

**Program**

Medically Complex Children

**County: Pickens**

**Count: 69**

**Program**

Medically Complex Children

**County: Richland**

**Count: 156**

**Program**

Medically Complex Children

**County: Saluda**

**Count: 8**

**Program**

Medically Complex Children

**County: Spartanburg**

**Count: 169**

**Program**

Medically Complex Children

**County: Sumter**

**Count: 45**

**Program**

Medically Complex Children

**County: Union**

**Count: 8**

**Program**

Medically Complex Children

**County: Williamsburg**

**Count: 5**

**Program**

Medically Complex Children

**County: York**

**Count: 88**

**Program**

Medically Complex Children